

Going to the Ambulatory Care Centre (ACC) for a Procedure

Social Script

This is the front entrance of the hospital.
You will go through these doors to get into the hospital.



You will be given a mask to wear when you come inside.





You will take this lift to level 3.





This is the Ambulatory Care Centre (ACC) entrance. Through this door is the ACC waiting area.



You will check in at the desk where they will ask for some details, including your name, birthday, and address.



You will wait in this area until someone calls your name.



The clinician will have a consultation with you in a room like this.

They will ask you some questions before doing the procedure.





You will lie down on a trolley or bed to have your procedure.

The clinician will tell you when you are finished and can go home.

